

# 2-1-1 texting now available in Brown, Door and Kewaunee counties



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*Texting Photo (WLUK/Mike Moon)*

**BROWN COUNTY (WLUK) --** A new texting service connecting residents to community resources has been recently made available in three northeast Wisconsin counties.

[2-1-1 Wisconsin](#) provides statewide access to resource information, referrals, advocacy and crisis intervention.

By texting your zip code to TXT211 (898211), residents in Brown, Door and Kewaunee counties can start a conversation with a trained 2-1-1 information and referral specialist.

“In our experience people may find it difficult to place a call or access the online database,” said Shromona Bose-Bigelow, Health and Self-Sufficiency portfolio manager for Brown County United Way. “With the addition of texting, we are increasing the access and availability of services to those who prefer to communicate through a non-verbal medium while still getting the unique value of 2-1-1 - a response from a live, trained specialist.”

You can connect to local resources in four ways:

- Call 2-1-1 or (877) 847-2211, 24 hours a day/7 days a week.
- Text their zip code to 898211 Monday-Friday 8 a.m. to 4 p.m. (Data rates apply. End user privacy is protected with automated opt-in/opt-out protocols.)
- Search the public website at [www.get211.org](http://www.get211.org)
- Email: 211@browncountyunitedway.org

The 2-1-1 texting service is also available to residents of the United Way Fox Cities, which covers multiple Fox Valley counties, including Winnebago, Outagamie, Calumet, Manitowoc and Waupaca.