



United Way Fox Cities



United Way Fox Cities helps people like Jane.

Jane called United Way 2-1-1 from a motel in Appleton. She was frantically searching for a motel voucher or shelter resources in the area. During the call, she revealed that she had come to the area from out of state to escape an abusive situation. She was supposed to stay with a friend for a few nights, but the arrangement fell through at the last minute. The friend referred her to a church for assistance. The church paid for one night at the motel and told her to call 2-1-1. She had no other friends or family in the area, no transportation, and no phone of her own. It was obvious from the conversation that she was stranded here and very afraid that whomever she was running from would find her. She was using the motel phone to contact resources and was running out of time to make calls, since she had to checkout by noon. The 2-1-1 call specialist asked her if she would talk to someone from the domestic violence shelter. She agreed. Before transferring her, the call specialist explained the situation in detail to the intake worker at the shelter and was assured they would take it from there.

The domestic abuse shelter called United Way 2-1-1 back within the hour and reported that they were sending an advocate to the motel to pick her up. The caller also called back and said, "Thank you so much! They are coming to get me and I will have a safe and secure place to stay tonight. I don't know what I would have done without your help."

UNITED WE FIGHT. UNITED WE WIN.