VT Connector is designed to supplement Valley Transit’s bus service hours by providing trips when transportation is needed before or after normal bus operating hours.

You are eligible to use VT Connector during Extended Service Hours if:

- You need transportation Monday-Saturday between 4 a.m. to midnight, and
- When Valley Transit bus service is not available

For each one-way Extended Service Hour trip, you will pay $6.00, which will be an unassisted origin to destination shared-ride. Exact fare or ticket is required. Drivers cannot provide change.

Title VI Disclaimer: Valley Transit, as a recipient of Federal Funding, assures that no person is excluded from participation in, or denied the benefits of its services on the grounds of race, color or national origin as provided by Title VI of the Civil Rights Act of 1964, as amended. For more info or procedures to file a Title VI complaint, call, email or visit our administrative office.

VT Connector is made possible in partnership with United Way Fox Cities, the City of Appleton, surrounding municipalities and a contracted service provider.

Connecting you to bus routes and serving you with extended hours

WWW.MYVALLEYTRANSIT.COM

WHEN THE BUS SERVICE ISN’T AN OPTION YOU GET

EXTENDED SERVICE HOURS:

VT Connector is designed to supplement Valley Transit’s bus service area by providing trips when you start or end your trip outside of Valley Transit’s bus route.

You are eligible to use VT Connector within the Extended Service Area if:

- Your origin and destination fall within the boundaries of the enclosed map, and
- Your origin or destination are greater than .3 miles from the bus route

For each one-way Extended Service Area trip, you will pay $4.00 to the nearest transfer point + bus fare so you can complete your trip.
Where do I buy tickets or how can I pay?
- Drivers accept cash or VT Connector tickets, which can be purchased at Valley Transit administrative offices at 801 S. Whitman Ave. or by mail
- For information about bus fares, go to www.myvalleytransit.com

How do I make a reservation?
- Call 920-832-5789 to schedule
- A minimum two-hour notice is required for each ride that you schedule
- You can schedule one ride at a time or multiple rides up to 14 days in advance

What is the cancellation policy?
- Call 920-832-5789 to cancel or reschedule a ride
- Cancellations require at least a one-hour notice or will result in a late cancel

What happens if I no-show?
- Three late cancellations or no-shows within a three-month period will result in a one-month suspension of service

VT Connector Service Map & Transfer Point Locations

West Transfer Point
Fox River Mall

Downtown Appleton
Transit Center

North Transfer Point
1st Ave & Union St

Northeast Transfer Point
Piggly Wiggly (Little Chute)

Bus Service Area: Valley Transit bus service area is .3 miles from every bus route, which is represented by the light gray shading surrounding the route line. Please note: This map should not be used to navigate routes for bus service. The primary purpose of this map is to outline the VT Connector Extended Service Area and highlight the transfer points, where VT Connector connects you to the bus route during bus service hours. Please download the Valley Transit app or visit www.myvalleytransit.com for bus route details.

VT Connector Service Boundary: The VT Connector service boundary is Hwy G, Hwy 76, Hwy JJ, Hwy 10 and Havenwood Rd.

Scan the QR code to download the Valley Transit app today!

www.myvalleytransit.com

What if Valley Transit doesn’t appear to offer what I need?
Call our Mobility Manager at 920-832-5800 to explore your options and find the best transportation solution.

For program details including determining if VT Connector can help you with your commute to work or rides to and from important appointments, please call Valley Transit at 920-832-5800.

To schedule or cancel a ride, please call our contracted service provider at 920-832-5789.