

**2023  
UNITED WAY FOX CITIES  
PARTNER AGENCIES**



**ADVOCAP, INC.**

Main office: Post Office Box 1108, Fond du Lac, WI 54936-1108

Local office: 181 East North Water Street, Neenah, WI 54956

Tanya Marcoe, Executive Director

(800) 631-7760

Email: [tanyam@advocap.org](mailto:tanyam@advocap.org)

Dawn Paterson, Food & Nutrition Director

(920) 725-2791

Email: [dawnp@advocap.org](mailto:dawnp@advocap.org)

Web Site: [www.advocap.org](http://www.advocap.org)

*ADVOCAP is a community action agency that addresses issues of poverty in Winnebago, Fond du Lac and Green Lake Counties.*

*The Nutrition Services Program for low-income, elderly residents of northern Winnebago County provides home delivered meals and meals at fixed sites for a growing number of elderly living in the Neenah-Menasha and surrounding area.*

**AMERICAN RED CROSS IN NORTHEAST WISCONSIN CHAPTER**

Main Office: 2131 Deckner Avenue, Green Bay, WI 54324-0900

(877) 618-6628

Steve Hansen, Regional Chapter Executive

(920) 642-3939

Email: [steve.hansen@redcross.org](mailto:steve.hansen@redcross.org)

Web Site: [www.redcross.org/wisconsin](http://www.redcross.org/wisconsin)

*The American Red Cross in Northeast Wisconsin is dedicated to providing relief to victims of disasters and in helping people prevent, prepare for and respond to emergencies. Encompassing the Northeast corner of the state of Wisconsin and reaching the Upper Peninsula, the chapter services 20 counties including Calumet, Outagamie and Winnebago Counties.*

*In addition to responding to local disasters and meeting the emergency needs of victims, Red Cross offers a wide range of training programs from community disaster preparedness to first aid and nursing assistant training. The Chapter also provides emergency communication between local families and their deployed military family members, pre and post-deployment support, and provides life-saving training through health and safety classes.*

*As of July 1, 2011, the Outagamie, Neenah-Menasha, East Central, Lakeland and Manitowoc/Calumet Chapters consolidated forming the Northeast Wisconsin Chapter. While all programs and services remain local, the unification provides a stronger network, reduces back-office functions and ensures the donor dollar stretches farther.*

**THE APPLETON PUBLIC LIBRARY**

225 North Oneida Street, Appleton, WI 54911

Colleen Rortvedt, Director

(920) 832-6170

Email: [crortvedt@apl.org](mailto:crortvedt@apl.org)

Web Site: [www.apl.org](http://www.apl.org)

*The Appleton Public Library is part of the City of Appleton. The library's role in our community goes beyond serving as a warehouse for books. It also determines how best to serve as a hub for learning and literacy with programs, services, events, and collections available for all ages and populations.*

*United Way funding provides support to Reach Out and Read (ROR) Partners - Fox Cities, an evidence-based program that promotes pre-literacy and school readiness in the exam rooms of pediatricians and family practitioners by giving new books to children and advice to parents about the importance of reading*

aloud. ROR participants promote the development of pre-literacy skills in ten well-child visits between the ages of six months to five years.

### **BIG BROTHERS BIG SISTERS OF EAST CENTRAL WISCONSIN, INC.**

1331 American Drive, Neenah, WI 54956

(920) 739-3542

Jaime Kriewaldt, Chief Executive Officer

(920) 460-9546

Email: [jkriewaldt@bbbsecw.org](mailto:jkriewaldt@bbbsecw.org)

Web Site: [www.bbbsecw.org](http://www.bbbsecw.org)

Effective January 1, 2020, Best Friends of Neenah-Menasha and Big Brothers Big Sisters of the Fox Valley Region have merged into one youth mentoring agency.

*Big Brothers Big Sisters of East Central Wisconsin serves children and families in Calumet, Outagamie, Winnebago and Waupaca counties. The mentoring programs assists youth in becoming confident, competent and caring individuals through a relationship with a caring adult by supporting personal asset development. Those eligible for the program include youth ages six to eighteen who could benefit from a positive adult role model due to the absence of a parent (through incarceration, death, divorce, illness, military service, etc.). Matches are carefully administered and supported by rigorous standards and trained personnel. Big Brothers Big Sisters offers Site-Based Mentoring and Community-Based Mentoring.*

### **BOYS' & GIRLS' BRIGADE**

109 West Columbian Avenue

Post Office Box 665, Neenah, WI 54957-0665

John Benberg, Executive Director

(920) 725-3983

Email: [JBenberg@bgbrigade.com](mailto:JBenberg@bgbrigade.com)

Web Site: [www.bgbrigade.com](http://www.bgbrigade.com)

*Since 1900, the Brigade has provided a community center for youth where they can explore new ideas and develop new relationships with peers and adult mentors. Character development, leadership skills, good morals and healthy lifestyles are taught by caring adults. During the school year, Weeknight, Weekday (homeschool) and Weekend programming is offered to all youth in grades 5 through 12 residing in the Fox Valley region. A typical week of our programming includes a workshop (woodworking, tie dye, screen printing), a motivational speaker (may include someone from the community), a physical activity, and/or a tour of a local business. In addition, specialized Hobby Clubs are offered that dive deeper into an area of interest youth may have such as ceramics, karate, climbing, cooking, or STEAM.*

### **BOYS & GIRLS CLUBS OF THE FOX VALLEY, INC.**

Main office and Appleton site: 160 South Badger Avenue, Appleton, WI 54914

Menasha site: 600 Racine Street, Menasha, WI 54952

Greg Lemke-Rochon, Executive Director

(920) 731-0555

Email: [glemke-rochon@bgclubfoxvalley.org](mailto:glemke-rochon@bgclubfoxvalley.org)

Web Site: [www.bgclubfoxvalley.org](http://www.bgclubfoxvalley.org)

*At a time when a bright future seems remote for a disproportionate number of our community's children, the Boys and Girls Clubs of the Fox Valley provides a tangible measure of hope. The Club offers young people what they need and want most – adults who respect and listen to them, a safe environment where they can have fun and be themselves, and interesting, constructive activities that channel youthful energy into challenging pursuits. A youth development strategy that fosters a sense of belonging, competence, usefulness and influence underlies all Boys and Girls Club programs and builds confidence and self-esteem. After school programming is available at various local elementary and middle schools in the Fox Cities as well as the Appleton and the Menasha Boys & Girls Clubs. Literacy tutoring is available through Page Turners Early Literacy Program. STAR (Scholars on Target to Achieve Results) is an academic engagement intervention program for middle and high school Black/African American students. Short-term individual, family, and group counseling, problem assessment and referral services and a 24-hour teen hotline are provided free of charge. The Club is also home to the Center for Grieving Children, a program that assists youth and their families cope with the loss of a loved one.*

## **BRIDGES CHILD ENRICHMENT CENTER, INC.**

313 South State Street, Appleton, WI 54911

Nicole Desten, Executive Director

(920) 739-3840

Email: [ndesten@bridgescec.org](mailto:ndesten@bridgescec.org)

Web Site: [www.bridgescec.org](http://www.bridgescec.org)

*Bridges Child Enrichment Center-Project Bridges is a nationally accredited, non-profit child care center serving children ages six weeks to six years. The center is dedicated to providing high quality care for children of diverse needs, cultures and socio-economic backgrounds. The center offers fully integrated services for children with special needs as well as preschool instruction for English language learners to better prepare them for kindergarten. Agency is located in the Community Early Learning Center.*

*United Way funding provides financial assistance for those families in need through the Tuition Assistance Program and supports the Systems of Support Program.*

## **CAP SERVICES, INC.**

Main office: 2900 Hoover Road Suite A, Stevens Point, WI 54481

Local office: 821 East First St. Suite 3, Appleton, WI 54911

(920) 968-6365

(715) 343-7525

Nicole Harrison, President and CEO

Email: [nharrison@capmail.org](mailto:nharrison@capmail.org)

Kim Calmes, Local Fox Cities Contact

(920) 257-4704

Email: [kcalmes@capmail.org](mailto:kcalmes@capmail.org)

Web Site: [www.capservices.org](http://www.capservices.org)

*CAP Services is a community action agency created in 1966 to address the issues of poverty in Outagamie, Portage, Marquette, Waupaca and Waushara Counties.*

*The agency's Skills Enhancement Program provides career guidance, financial assistance, and emotional support to low-income individuals participating in education, employer-based training or job search activities. Assistance with childcare and transportation is available while participants pursue their goals. The program provides "working poor" individuals with the opportunity to pursue additional education on a part-time basis while continuing their employment. Based in Seymour, the Community 2000 Program provides food, materials, financial assistance and referrals to other community resources to those in need.*

## **CASA OF THE FOX CITIES**

1500 N. Casaloma Dr., Suite 200, Appleton, WI 54913

Dawn Gohlke, Executive Director

(920) 257-4733

Email: [dawn@casafc.org](mailto:dawn@casafc.org)

Website: [www.casafc.org](http://www.casafc.org)

*Established in 2012, the agency's mission is to advocate for abused and neglected children in local courts, with community volunteers, to achieve placement in safe and permanent homes.*

*Court Appointed Special Advocates (CASAs) provide vital knowledge to the court through consistent advocacy for abused and neglected children across their entire spectrum of needs: safety, health, emotional and physical development, education, family interaction, faith, recreation and cultural continuity. The agency's clients are child victims of crime. Agency serves abused and neglected children who are on CHIPs (Children In Need of Protection and/or Services) orders in Outagamie County. However, they are placed where ever it is best for the child.*

*Court Appointed Special Advocates (CASAs) are volunteers supporting children who are abused and/or neglected that are involved in the court system to ensure that the child's best interests are being addressed. CASA advocates get to know the child and their needs, where they feel safe, and if they need counseling or educational support. They advocate for the child's best interests in a written court report and monitor whether the orders of the court and the plans of the Children, Youth and Family Services are carried out.*



## **CATALPA HEALTH**

4635 W. College Ave. Appleton, WI 54914

Tracy Guiou, CEO

Email: [tracy.guiou@catalpahealth.org](mailto:tracy.guiou@catalpahealth.org)

Web Site: [www.catalpahealth.org](http://www.catalpahealth.org)

(920) 750-7000

(920) 628-9013

*Catalpa Health, a collaborative partnership that includes Ascension Health System, Children's Hospital of Wisconsin and ThedaCare, was created in 2012 to increase mental health services, decrease fragmentation of community resources and breakdown insurance barriers to serve the Fox Valley region's pediatric population, especially those who are underserved. A sliding fee scale is available for those unable to pay the agency's full fee for counseling services.*

*United Way funding supports Case Management Services in the Fox Cities.*

## **CATHOLIC CHARITIES, DIOCESE OF GREEN BAY, INC.**

Main office: 1825 Riverside Dr., Green Bay WI 54301

Local office: 1475 Opportunity Way, Menasha WI 54952

Karmen Lemke, Executive Director

Email: [klemke@gbdioc.org](mailto:klemke@gbdioc.org)

Web Site: [www.catholiccharitiesgb.org](http://www.catholiccharitiesgb.org)

(920) 272-8234

(920) 734-2601

(920) 272-8226 (direct)

*Catholic Charities is a diverse, multi-service agency offering four different service areas and servicing 16 counties in northeast Wisconsin. The agency is licensed to provide outpatient mental health services, child welfare services, debt management and bankruptcy counseling and immigration services. All services are based on a client empowerment model, which focuses on family strengths. All services are offered regardless of ability to pay.*

*United Way Fox Cities funds Counseling and Treatment Services in the Fox Cities.*

## **CHILD CARE RESOURCE & REFERRAL, INC.**

1001 West Kennedy Avenue, Suite A, Kimberly, WI 54136

Judy Olson, Executive Director

Email: [judyo@ccrrfoxvalley.org](mailto:judyo@ccrrfoxvalley.org)

Web Site: [www.ccrrfoxvalley.org](http://www.ccrrfoxvalley.org)

(920) 886-1211

*This agency provides parents with information on childcare availability, referrals, information on childcare regulations, written materials and consultation on the selection and cost of quality childcare. Referrals are made to all certified and licensed childcare providers. Childcare providers can obtain training, technical assistance, and information on such issues as start-up, funding, insurance and regulations. Employers can obtain assistance in meeting the family needs of their employees through parenting seminars, benefit consultation on childcare options, and referrals.*

## **CHRISTINE ANN DOMESTIC ABUSE SERVICES, INC.**

Main office and Shelter: 206 Algoma Blvd, Oshkosh, WI 54901

Fox Cities office-by appointment

1475 Opportunity Way, Menasha WI 54952

Alicia Gehrig, Interim Executive Director

Email: [agehrig@christineann.net](mailto:agehrig@christineann.net)

Web Site: [www.christineann.net](http://www.christineann.net)

(920) 729-5727

*Christine Ann Domestic Abuse Services offers programming to individuals and families in Winnebago and Green Lake Counties who are dealing with domestic abuse issues. The agency's emergency shelter, the Christine Ann Center located in Oshkosh, is a visible presence in the community, but services are offered throughout the two counties from offices in Menasha and Green Lake. In addition to the emergency shelter, the organization provides a 24-hour helpline, client advocacy services, children and teen programs, community education and prevention programs, linkage to community resources, transitional living services and a rural outreach program.*

## **CITY OF MENASHA PUBLIC HEALTH DEPARTMENT**

100 Main Street, Menasha, WI 54952

Kristine Hutter, Public Health Director

(920) 967-3520

Email: [khutter@menashawi.gov](mailto:khutter@menashawi.gov)

Web Site: [www.cityofmenasha-wi.gov/departments/health/index.php](http://www.cityofmenasha-wi.gov/departments/health/index.php)

*The Menasha Public Health Department implements the core functions of public health (assessment, policy development, and assurance), while implementing essential public health services. These include: 1) Monitor health status to identify and solve community health problems; 2) Diagnose and investigate health problems and health hazards in the community; 3) Inform, educate, and empower people about health issues; 4) Mobilize community partnerships and action to identify and solve health problems; 5) Develop policies and plans that support individual and community health efforts; 6) Enforce laws and regulations that protect health and ensure safety; 7) Link people to needed personal health services and assure the provision of health care when otherwise unavailable; 8) Assure competent public and personal health care workforce; 9) Evaluate effectiveness, accessibility, and quality of personal and population-based health services; 10) Research for new insights and innovative solutions to health problems.*

*United Way funds the Menasha Healthy Smiles program which offers oral health screenings, education, fluoride varnish, case management and referral for treatment needs for all Menasha students in daycares and pre-kindergarten through 9<sup>th</sup> grade.*

## **COMMUNITY FAMILY RESOURCE CENTERS, INC.**

330 West Hickory Street

Seymour, WI 54165

Susan Metko, Executive Director

(920) 833-5155 Ext. 703

Email: [cfc@cfcseymourbc.com](mailto:cfc@cfcseymourbc.com)

Web Site: [www.cfcseymourbc.com](http://www.cfcseymourbc.com)

*The Community Family Resource Centers seek to decrease the incidence of child abuse and neglect by providing education to strengthen families and, in turn, strengthen the community; provide quality programs and activities throughout the year; and help promote child development, family education and support through programs, activities and parent networking. Programs are offered within the Seymour Community School District and include PACE (Parent and Child Enrichment), Me and My Family, Family Education and a host of other services.*

## **COVEY, INC.**

Main Office: 1930 Algoma Blvd., Oshkosh, WI 54901

Pam Schutz, CEO

(920)-292-1125 (direct line)

Email: [pschutz@covey.org](mailto:pschutz@covey.org)

(800) 261-1895

Web Site: [www.covey.org](http://www.covey.org)

(920) 424-4071

*Covey provides services that help promote independence for persons with physical and/or developmental disabilities or those with behavioral challenges. Programs address the needs of clients from birth through adulthood and their families. Services are offered in nine counties.*

*United Way funding supports Respite Care in the Fox Cities.*

## **FAMILY SERVICES OF NORTHEAST WISCONSIN, INC.**

Main office: 300 Crooks Street, Green Bay, WI 54305

(920) 436-4360

Local office: 1810 Appleton Road, Menasha, WI 54952

(920) 739-4226

Lois Mischler, President and CEO

(800) 998-9609

Email: [LMischler@familyservicesnew.org](mailto:LMischler@familyservicesnew.org)

Web Site: [www.familyservicesnew.org](http://www.familyservicesnew.org)

*Family Services provides a continuum of services to individuals and families throughout northeast Wisconsin, including prevention, early intervention and intervention and treatment programs.*



*In the Fox Cities, United Way supports the Counseling Clinic as well as two Parent Connection Programs. These include the Family Wellness Program, offering parenting workshops open to all community residents and the Home Visiting Program, providing education and services to first time parents. An additional program includes the Community Connections which is a collaborative program with Outagamie County.*

## **FINANCIAL INFORMATION & SERVICE CENTER (FISC)**

See Goodwill NCW

## **FOX VALLEY LITERACY**

Brian Leone Tracy, Executive Director

130 East Franklin Street, Appleton, WI 54911

(920) 991-9840

Email: [bleonetracy@fvlc.net](mailto:bleonetracy@fvlc.net)

Web Site: [www.foxvalleylit.org](http://www.foxvalleylit.org)

*The Fox Valley Literacy Council (FVLC) provides free and confidential literacy services to adults, 18 years of age and older, in Outagamie, Calumet and Waupaca Counties. The FVLC recruits and trains volunteer tutors who are then matched with students and provide ongoing support to the tutors as they work with the students.*

*Services include Adult Basic Education and English Language Learning. Adult Basic Education is designed for native English speakers who may have low reading, writing and math skills, have little formal education or have a learning disability. English language learners come from diverse, ethnic backgrounds and desire to speak and understand English.*

## **FOX VALLEY MEMORY PROJECT**

1800 Appleton Road, Menasha, WI 54952

(920) 225-1711

Mike Rohrkaste, Executive Director

(920) 225-1724

Email: [mike@foxvalleymemoryproject.org](mailto:mike@foxvalleymemoryproject.org)

Web Site: [www.foxvalleymemoryproject.org](http://www.foxvalleymemoryproject.org)

*The Fox Valley Memory Project is a collaborative effort to make the quality of life measurably better for those with dementia and their caregivers by easing fear and isolation and increasing access to resources and education. Services include: Memory Cafes, providing opportunities for socialization in a stigma-free environment; the Memory Loss Resource Center, offering easily accessible support and educational materials; a Transitions Group, extending support to caregivers faced with the decision to place their loved one in a long-term care facility or caregivers who have lost their loved one; and community education, providing awareness and advocacy regarding dementia issues.*

## **FRIENDSHIP PLACE, INC.**

220 North Commercial Street, Neenah, WI 54956

Lori Hill, Executive Director

(920) 729-9975

Email: [lori.friendshipplace@gmail.com](mailto:lori.friendshipplace@gmail.com)

Web Site: [www.friendshipplaceinc.com](http://www.friendshipplaceinc.com)

*Friendship Place is a social, educational and recreational drop-in center for adults with chronic mental illness. Program participants are provided with informal counseling and regular face-to-face contact with staff to assist in problem-solving activities. They are also encouraged to participate in activities at the drop-in center as well as in the greater community.*

## **GIRL SCOUTS OF THE NORTHWESTERN GREAT LAKES, INC.**

4693 North Lynndale Drive, Appleton, WI 54913-9614

(888) 747-6945

Patti Shafto-Carlson, Chief Executive Officer

(920) 955-3448

Email: [pshaftocarlson@gsnwgl.org](mailto:pshaftocarlson@gsnwgl.org)

Katy Corey, Chief Development Officer

(920) 955-3401

Email: [kcorey@gsnwgl.org](mailto:kcorey@gsnwgl.org)

Leslie Coleman, Senior Development Manager (Primary Contact)

(920) 955-3463

Email: [lcoleman@gsnwgl.org](mailto:lcoleman@gsnwgl.org)

Web Site: [www.gsnwgl.org](http://www.gsnwgl.org)

Girl Scouts of the Northwestern Great Lakes serves over 16,000 girls in 58 counties in northern Wisconsin and Upper Michigan. The organization provides girls in the Fox Cities with the Girl Scout Leadership Experience (GSLE), which teaches girls to discover themselves, connect with others, and take action to make the world a better place. Through Girl Scouting, girls receive quality leadership development opportunities and education about diversity, positive decision making, and the value of community service.

Programming focus is on the following categories: STEM (science, technology, engineering, and math); Healthy Living; Arts and Culture; Entrepreneurship and Financial Literacy; Outdoor Programming and Camp; and Leadership and Professional Development.

United Way provides funding support for educational events, troops and Reaching Out Program.

**GOODWILL NCW (Merged with Financial Information & Service Center/FISC)**

1800 Appleton Road (920) 886-1000 (general) or (920) 731-6601  
Post Office Box 335, Menasha, WI 54952-0335  
Chris Hess, President & CEO (920) 968-6230 (direct)  
Email: [chess@goodwillncw.org](mailto:chess@goodwillncw.org)  
Jennie Moore, Vice President of Mission Services (920) 968-6233 (direct)  
Email: [jmoore@goodwillncw.org](mailto:jmoore@goodwillncw.org)  
Wendy Patzlaff, Manager of Operations (920) 968-6074 (direct)  
Email: [wpatzlaff@goodwillncw.org](mailto:wpatzlaff@goodwillncw.org)  
Web Site: [www.goodwillncw.org/financial-and-debt-solutions/](http://www.goodwillncw.org/financial-and-debt-solutions/)

Effective September 2020, FISC merged with Goodwill NCW. FISC was a non-profit, consumer credit counseling agency that offers financial counseling by certified counselors, educational financial literacy programs and self-sufficiency services for people who are homeless and those dealing with mental health issues. Debt management plans and other services are available for people of all ages and income levels. Clients range from older adults who cannot afford food and medicine to young families struggling to make ends meet. Services are provided to those with crushing debts as well as young couples starting a marriage and wanting to get off on the right foot.

United Way provides funding support to the programming offered through Goodwill's Financial Debt Solutions Services.

**HARBOR HOUSE DOMESTIC ABUSE PROGRAMS, INC.**

720 West Fifth Street, Appleton, WI 54914  
Cassie McDonald, Sr. Manager, Community Relations (920) 832-1667  
Email: [cassie.mcdonald@harborhousewi.org](mailto:cassie.mcdonald@harborhousewi.org)  
Web Site: [www.harborhousewi.org](http://www.harborhousewi.org)

Established in 1984, Harbor House Domestic Abuse Programs provides 24-hour a day services to families experiencing domestic violence. More than just a safe place, Harbor House surrounds women and children with a comprehensive range of program options, all offered within a supportive community of new friends, knowledgeable staff members and dedicated volunteers – many of whom are also abuse survivors.

Services include the shelter and 24-hour crisis helpline, Children's Program, Women's Program, Community Education, Calumet County Outreach and the Domestic Violence Intervention Program, providing assessment and education as well as monitoring treatment programs for offenders.

**Effective 9/1/2022 Sexual Assault Crisis Center programs and services will be continued by Harbor House.**



## **LEGAL ACTION OF WISCONSIN, INC.**

Main office: 633 W. Wisconsin Ave., Suite 2000 Milwaukee, WI 53203

Deedee Peterson, Executive Director

(414) 274-3409

Email: [ddp@legalaction.org](mailto:ddp@legalaction.org)

Local office: 300 Ohio Street, Oshkosh, WI 54902

(920) 233-6521; (800) 236-1128

Katie Alft, Managing Attorney

Email: [KJA@legalaction.org](mailto:KJA@legalaction.org)

Web Site: [www.legalaction.org](http://www.legalaction.org)

*From offices in Oshkosh, one of six locations in the State of Wisconsin, attorneys and paralegal staff provide free legal advice and representation to low-income clients in civil legal matters. Primary areas of service include housing, public benefits, employment, consumer, and family law. If unable to assist with a case, the organization helps clients find representation through a network of private volunteer attorneys.*

## **LUTHERAN SOCIAL SERVICES OF WISCONSIN & UPPER MICHIGAN, INC.**

3003A North Richmond Street, Appleton, WI 54911

Erin Kraft, Regional Supervisor

(920) 378-8901

Email: [erin.kraft@lsswis.org](mailto:erin.kraft@lsswis.org)

Holly Keenan, Make the Ride Happen

(920) 225-1740

Email: [holly.keenan@lsswis.org](mailto:holly.keenan@lsswis.org)

Web Site: [www.lsswis.org](http://www.lsswis.org)

*Lutheran Social Services of Wisconsin and Upper Michigan provides a variety of human services to people of all ages and all faiths. Programming is offered in approximately 90 locations in the two-state area and is organized by lines of service such as Persons with Disabilities, Behavioral Health, Addictions and Corrections, Urban Ministry, Adoption, Children, Youth and Family Services and Housing Services.*

*Locally, United Way supports mental health counseling and older adult transportation services. Affordable and timely transportation options are critical to keeping older adults active, independent and involved in the community. Make the Ride Happen provides assistance to older adults who are unable to drive with information and referral on available transportation resources, assistance with obtaining certifications to use para-transit services, coordination of rides provided by volunteer drivers working with FISH and Senior Wheels, and advocacy within the community to address the transportation needs of older adults.*

## **NAMI FOX VALLEY, INC.**

211 East Franklin Street, Appleton, WI 54911

Maren Peterson, Executive Director

(920) 954-1550

Email: [maren@namifoxvalley.org](mailto:maren@namifoxvalley.org)

(920) 954-0490 Fax

Web Site: [www.namifoxvalley.org](http://www.namifoxvalley.org)

*NAMI Fox Valley, the local affiliate of the National Alliance on Mental Illness, provides support, education and advocacy to people with mental illness, their families and friends. NAMI Fox Valley offers educational materials and programs in the community, advocates at all levels of government for improved services for persons with mental illness, promotes public awareness of mental illnesses as treatable, physical brain disorders and supports research on the causes, symptoms and treatment of mental illnesses. A 24-hour helpline is also available.*

## **NEENAH / MENASHA DIAL-A-RIDE**

211 Walnut Street

Post Office Box 426, Neenah, WI 54957-0426

Carol Kasimor, Assistant Planner

Email: [ckasimor@ci.neenah.wi.us](mailto:ckasimor@ci.neenah.wi.us)

Web Site: [www.ci.neenah.wi.us](http://www.ci.neenah.wi.us)

(920) 886-6128

*Neenah-Menasha Dial-A-Ride, Transportation for Older Adults is a low-cost transportation service for residents of Neenah and Menasha. Clients are eligible for service if they are 60 years of age or older. If younger than 60 years of age, clients may qualify for services if they have unique transportation needs. Program participants use the service, provided by Fox Valley Cab, to get to medical appointments and social activities and for grocery shopping and other errands. The program enables older adults to connect to services that maintain or improve their well-being and independence, especially those related to health, social and other activities of daily living.*

## **NON-PROFIT AFFORDABLE HOUSING BASED RENTAL SERVICES (NAHBRS)**

3020 East Winslow Avenue, Appleton WI 54911

Kari Kuiper, Contact

Email: [KKuiper@outagamiehousing.us](mailto:KKuiper@outagamiehousing.us)

Web Site: [www.nahbrs.org](http://www.nahbrs.org)

(920) 731-9781 ext. 202

*Non-Profit Affordable Housing Based Rental Services (NAHBRS) is a non-profit agency created by the Outagamie County Housing Authority and Outagamie County Senior Housing Inc. (OCSHI). While the Outagamie County Housing Authority provides affordable rental housing, NAHBRS provides the necessary supportive services to the low-income residents.*

*The Transportation Shuttle Program is an affordable on-call transportation service addressing the needs of low income, elderly and persons with disabilities residing in the Fox Valley area, primarily in rural Outagamie County. The program relies on wheelchair accessible vans and two part-time drivers. Without this program, individuals residing in more remote locations would experience some hardship in getting to their medical appointments or perhaps forgoing care because of a lack of transportation. This program also provides an opportunity for more involvement in social and community events.*

## **PARTNERSHIP COMMUNITY HEALTH CENTER, INC.**

Health Center: 5471 Waterford Lane, Appleton, WI 54913

Administration office and Dental Clinic: 5337 Grande Market Drive, Appleton WI 54913

Outreach and Enrollment Center: 2999 West Spencer Street, Appleton, WI 54911

Kristene Stacker, Executive Director

(920) 731-7445

Email: [kristene.stacker@thedacare.org](mailto:kristene.stacker@thedacare.org)

Patricia Sarvela, Chief Development Officer

Email: [patricia.sarvela@thedacare.org](mailto:patricia.sarvela@thedacare.org)

Web Site: [www.partnershiphc.org](http://www.partnershiphc.org)

*Partnership Community Health Center provides quality, low-cost health care services, including medical, dental and vision care, to under-served residents of Outagamie, northern Calumet and northern Winnebago counties. Services are provided on a sliding fee scale for those clients without health insurance or coverage under the Wisconsin Medical Assistance Program. The health center welcomes everyone and does not turn anyone away due to an inability to pay for services. The health center also accepts clients with insurance and Medical Assistance coverage.*

*Partnership Community Health Center offers an Outreach and Enrollment Center in Appleton to assist residents in finding appropriate health insurance.*

## **PILLARS, INC**

605 East Hancock St. Appleton, WI 54911

Lisa Strandberg, Executive Director

Email: [lstrandberg@pillarsinc.org](mailto:lstrandberg@pillarsinc.org)

Web Site: [www.pillarsinc.org](http://www.pillarsinc.org)

(920) 734-9192 ext. 118

*Established in October 2018 with the consolidation of Fox Valley Warming Shelter, Homeless Connections and Housing Partnership of the Fox Cities, Pillars has nearly 80 years of collective experience working to solve homelessness and housing instability issues in the Fox Cities. Individually, the three agencies have developed several distinct programs to serve the specific needs within our community. This includes programs that address the needs of those struggling with addictions; housing needs of young adults who have mental health challenges; and families struggling to stay housed. Pillars offers a diverse portfolio of programming to address the specific needs of specific populations of those facing homelessness in our community. Pillars is very active in the community on the issues of homelessness and housing instability. Collectively, Pillars provides over 45,000 shelter nights and safe, affordable housing to 150 households each year, serving over 1,500 individuals in the Fox Cities each year. Pillars has developed a program structure consisting of two key programs: Crisis Housing and Stable Housing. UWFC's funding support of six programs operated by the three original agencies have been realigned into these two newly defined programs.*

*Crisis Housing Program provides individuals and families with opportunities for safe, temporary shelter, as well as basic needs, such as food and personal care items. Pillars Adult Shelter provides safe, overnight shelter to adults experiencing homelessness who may also have active drug or alcohol addictions. Pillars Resource Center operates during the day – opposite of the Adult Shelter's hours – in order to provide a safe place for individuals to go. While at the Resource Center, individuals have the opportunity to connect with Case Managers who focus on housing and employment, as well as National Alliance on Mental Illness (NAMI) certified Peer Support Specialists, a Recovery Coach to assist with addictions, and members of Pillars Street Outreach team. Pillars Adult & Family Shelter provides safe, 24/7 shelter to adults and families experiencing homelessness. In addition to their basic needs being met, individuals also work with Case Managers, who provide guidance and support in connecting to resources in our community that will help them achieve and maintain housing.*

*The Stable Housing Program consists of housing services used to provide a critical "next step" out of shelter. Specific populations identified include: families fleeing domestic violence, young adults with mental health challenges, veterans in need of a home and individuals experiencing chronic homelessness. Supportive services are provided in the form of case management. With the assistance from their case manager, they begin to stabilize and piece together their lives. Clients and case managers work together to design a mutually agreed upon case plan to help the participants map out how their time in the program will be spent. Case managers then hold participants to the plan that they have laid out and help them achieve the goals listed on the plan. Pillars Diversion program is also used to help keep individuals and families stably housed before they need to enter shelter.*

## **REACH, INC.**

1509 South Commercial Street, Neenah, WI 54956

Kristen Trimberger, Executive Director

Email: [kristent@reachcounseling.com](mailto:kristent@reachcounseling.com)

Web Site: [www.reachcounseling.com](http://www.reachcounseling.com)

(920) 722-8150

*Reach is a private, non-profit mental health clinic that specializes in the treatment of both victims and perpetrators of sexual abuse. Additional services include medical and legal advocacy, supportive services for victims and families and prevention education in Winnebago County schools and other venues. The agency maintains two locations, the main office in Neenah and a satellite office in Oshkosh.*

## **REBUILDING TOGETHER FOX VALLEY**

100 W College Ave, Appleton, WI 54911

Chip Wood, Executive Director

Email: [chip@rtfv.org](mailto:chip@rtfv.org)

Website: [www.rtfv.org](http://www.rtfv.org)

(920) 730-2156

*Rebuilding Together Fox Valley provides critical home repairs to low-income neighbors in need, prioritizing older adults, persons with a disability, and veterans, at no cost to them. Agency makes homes safe and healthy in Outagamie, Calumet, Winnebago and Waupaca Counties. The agency has one core program, Safe and Healthy Housing.*

*To qualify for services, homeowners must have a household income of 80% or below of the median income of the county in which they reside, own their home, be current with property taxes, and have current homeowners insurance. Services are available year round and are delivered by volunteers when possible, unless a license or high skill is needed, such as in plumbing, electrical work, roofing and foundation repair. Program strives to reduce housing cost burdens for low-income homeowners, allow older adults to safely age in place in their homes, reduce the number of falls among older adults and persons with a disability, and reduce health and safety hazards in homes.*

## **SAMARITAN**

1205 Province Terrace, Menasha, WI 54952

Rosangela Berbert, Executive Director

Email: [rberbert@samaritan-counseling.com](mailto:rberbert@samaritan-counseling.com)

Web Site: [www.samaritanfoxvalley.com](http://www.samaritanfoxvalley.com)

(920) 886-9319

*Samaritan is a nonprofit, state-licensed outpatient mental health and drug and alcohol treatment clinic that provides outcome-focused psychotherapy, school-based mental health screenings in local school districts and a mental health ministry that supports the children, youth, adults, families, schools and faith communities. Bilingual services available.*

## **SEXUAL ASSAULT CRISIS CENTER - FOX CITIES, INC.**

**Effective 8/31/2022 Sexual Assault Crisis Center dissolved as an agency. Programs and services will be continued by Harbor House.**

*The Sexual Assault Crisis Center (SACC) was created to help survivors of all forms of sexual abuse and their families and affected friends. A client may have experienced a recent sexual assault, past sexual assault, incest, sexual harassment or sexual exploitation. Staff and trained volunteer advocates provide crisis support 24 hours a day, every day of the year. SACC's free and confidential services include a 24-hour crisis hotline, victim advocacy during medical exams and criminal court proceedings, support groups for children, adolescents, adults and family members, short-term crisis counseling, sexual abuse prevention education, in-service training and workplace programs. SACC's goal is to end sexual violence through prevention and education. Until that goal is achieved, the organization insures that victims of sexual assault or sexual abuse receive support and care to help them find hope and healing and empower them to survive as stronger people.*

## **SOAR FOX CITIES, INC.**

211 East Franklin Street, Appleton, WI 54911

Erin Schultz-Wege, Executive Director

Email: [erin@soarfoxcities.com](mailto:erin@soarfoxcities.com)

Web Site: [www.soarfoxcities.com](http://www.soarfoxcities.com)

(920) 731-9831

*The organization provides social, recreational and educational programs for youth and adults with developmental disabilities and their families. Clients range in age from birth to adulthood. Programs include Special Olympics, Summer Camp, Respite Services, Community Education (including the national Kids on the Block Program), as well as a wide variety of youth and adult social, recreational and educational programs that are offered on a weekly basis.*

## **VPI**

2730 North Roemer Road, Appleton, WI 54911

Tim Riebau, President and CEO

(920) 749-5859

Email: [triebau@vpind.com](mailto:triebau@vpind.com)

Amy Rolfs, Vice President of Rehabilitation Services

Email: [arolfs@vpind.com](mailto:arolfs@vpind.com)

Web Site: [www.vpind.com](http://www.vpind.com)

*VPI is a non-profit agency that operates under a solid belief that work is the foundation for building independence. Created in 1956 to provide vocational training and work opportunities for people with disabilities, VPI offers an array of creative and comprehensive training and employment services that are designed to assist people to become more independent and self-sufficient. Programming includes Vocational Evaluation, Community Employment, School to Work transition, Employment and Literacy, an Outreach Center for persons with mental illness, and Early Intervention. In-house training and entry level work experience for individuals with developmental disabilities and mental health issues are also available. VPI also serves individuals that have profound/severe cognitive impairments, medical and physical needs and/or behavioral issues.*

*United Way Fox Cities supports the Early Intervention Program (offered in conjunction with Outagamie and Winnebago Counties), which serves children from birth to age three who demonstrate exceptional needs. United Way also supports Thrive Career Academy, a program that combines classroom social skills learning, job skill training, healthy living and stamina training, community internships, and job placement assistance so participants are ready for competitive jobs.*

## **VILLA HOPE, INC.**

613 North Division Street,

Post Office Box 1733, Appleton, WI 54913

Tasha Hintz-Johnson, Program Manager

(920) 750-7812

Email: [jcavanaugh@villahopeinc.com](mailto:jcavanaugh@villahopeinc.com)

Web Site: [www.villahopeinc.com](http://www.villahopeinc.com)

*Villa Hope provides a safe and healthy environment for adults suffering from severe and persistent mental illness, developmental disabilities, traumatic brain injury, chemical dependencies and other related disorders through education, therapy, and supportive services. Villa Hope's programming includes a Community Based Residential Facility licensed 15 bed group home in Appleton for men who have mental or emotional health problems, drug or alcohol abuse, are economically disadvantaged, or just out of the prison setting. Supported Apartments are also available to provide a more independent living environment for individuals while still having access to the various supportive services. Villa Hope guides and aids residents to face their problems in a constructive, non-threatening way, so they may become productive members in our community.*

## **VIVENT HEALTH**

Administrative office: 820 N. Plankinton Ave., Milwaukee, WI 53203

(800) 359-9272

Local office: 633C West Wisconsin Avenue, Appleton, WI 54911

(920) 733-2068

Dan Bitenc, Director of Government Revenue

(414) 225-1597

Email: [dan.bitenc@viventhealth.org](mailto:dan.bitenc@viventhealth.org)

Becky Rowland, Director of Case Management

(414) 223-6829

Email: [becky.rowland@viventhealth.org](mailto:becky.rowland@viventhealth.org)

Web Site: [www.viventhealth.org](http://www.viventhealth.org)

*Formerly known as the AIDS Resource Center of Wisconsin, Vivent Health provides essential health and social services to people living with HIV and prevention to individuals at risk of infection. With United Way Fox Cities funding, trained professionals at Vivent Health provide HIV prevention services, including outreach, education, and confidential HIV counseling, testing, and referral services, and case management for people living with HIV and AIDS.*

## **YMCA OF THE FOX CITIES**

Corporate Office: 218 East Lawrence Street, Appleton, WI 54911

Bret Salscheider, President and CEO  
Email: [bsalscheider@ymcafoxcities.org](mailto:bsalscheider@ymcafoxcities.org)  
Dani Englebert, Chief Operating Officer  
Email: [denglebert@ymcafoxcities.org](mailto:denglebert@ymcafoxcities.org)  
Web Site: [www.ymcafoxcities.org](http://www.ymcafoxcities.org)

(920) 954-7601

(920) 954-7637

*The YMCA of the Fox Cities, a non-profit organization, seeks to put Christian principles into practice through programs that promote the health of spirit, mind and body through the implementation of core values of caring, honesty, respect and responsibility. YMCA operates regionally through five locations in the Fox Valley area.*

*Programs funded by United Way include childcare, after school programming, services for older adults and persons with special needs and youth and family programming. The YMCA is the largest child care provider in the Fox Cities. This comprehensive program serves families with infants through school age children and includes day care, drop-in, pre-school, before and after school programs as well as summer school age care and day camps. Older Adult programs motivate and encourage seniors to be active and healthy as well as foster social connections. During the summer the YMCA also operates Camp Hope, a two-week day camp at Plamann Park for children with disabilities. Youth and Family programming provides opportunities for parents to enroll their children in preschool readiness programs as well as physical, social and educational programs. No person is denied the benefits of a YMCA membership or program because of financial limitations.*

## **YOUTH GO, INC.**

213 Nicolet Boulevard, Neenah, WI 54956  
Kelly Hicks, Executive Director  
Email: [Kelly@youthgo.org](mailto:Kelly@youthgo.org)  
Web Site: [www.youthgo.org](http://www.youthgo.org)

(920) 722-1435

*Youth Go is a youth drop-in center founded in 1969 as a safe gathering place. The organization is dedicated to empowering young people by providing positive adult role models, a safe environment, exciting new opportunities and educational resources. Services are free of charge and open to any youth in grades five through twelve. Youth Go is attended by youth of all socio-economic and cultural backgrounds. The diversity among participants makes the center a very unique place. A special emphasis is placed on recruiting young people who are underserved by traditional after-school programs.*



## UNITED WAY FOX CITIES COMMUNITY SERVICE PROGRAMS

### UNITED WAY 2-1-1

1455 Midway Road, Menasha, WI 54952  
Lisa Smith, Associate Director, 2-1-1  
Email: [lisa.smith@unitedwayfoxcities.org](mailto:lisa.smith@unitedwayfoxcities.org)  
Web Site: [www.unitedwayfoxcities.org](http://www.unitedwayfoxcities.org)

2-1-1  
(920) 954-7200  
(800) 924-5514  
(920) 954-7209 Fax

*United Way 2-1-1 provides easy, simple access to health and human services, gives callers an opportunity to give or get help and serves as a hub for community information in times of disaster. 2-1-1 is accessible 24 hours a day, seven days a week and available at no cost to all residents in a ten-county area. Translation services and TDD access are available. A comprehensive database of resources can be accessed through the United Way website at [www.unitedwayfoxcities.org](http://www.unitedwayfoxcities.org).*

*In March 2020, United Way 2-1-1 was formally activated statewide by the Wisconsin Department of Health and Human Services to provide live answer, 24/7 up to the minute information, emotional supportive listening, rumor control, referrals to emerging and existing local, state and national resources, advocacy to connect vulnerable callers including homebound seniors directly to resources in response the Covid19 pandemic. Between March 1 and December 31, 2020, the 2-1-1 system handled nearly 120,000 statewide Covid19 related calls, including 20,500 calls from residents across the United Way Fox Cities service area.*

### United Way WORKS (Workplace Options, Resources, and Knowledge for Success)

**This Program is temporarily suspended.**

1455 Midway Road, Menasha, WI 54952  
Web Site: [www.unitedwayfoxcities.org](http://www.unitedwayfoxcities.org)

*Program designed to help increase productivity, attendance, and retention rates by addressing issues that can get in the way of an employee's ability to succeed in the workplace. United Way WORKS consists of three key components. 1) On-site Resource Coordinators provide employees with face-to-face help with life's challenges—aimed at reducing costly unplanned absences and other work disruptions. 2) Emergency expenses can cause stress for employees and start a financial spiral into debt. Whatever the situation, this program makes available a small-dollar loan for up to \$1,000 fulfilled by a trusted local financial institution. 3) On-site financial education classes led by experienced professionals. These workshops tackle top personal finance issues and make an immediate impact.*

### UNITED WAY FOX CITIES YOUTH BOARD

1455 Midway Road, Menasha, WI 54952  
Mandi Dornfeld, Youth Board Advisor  
Email: [Mandi.dornfeld@unitedwayfoxcities.org](mailto:Mandi.dornfeld@unitedwayfoxcities.org)  
Web Site: [www.unitedwayfoxcities.org](http://www.unitedwayfoxcities.org)

(920) 735-5460

*The Youth Board has been organized to educate and increase youth awareness and understanding of United Way, community issues, community resources, and volunteer opportunities. Membership consists of students from area high schools in the Fox Cities. Meetings occur during the school year and are conducted twice a month on Monday evenings. Through listening to guest speakers, involvement in projects and general discussion, Youth Board members explore issues affecting today's youth in our community. The Youth Board conducts its own grants program, reviewing and evaluating grant requests focusing on youth issues. United Way Fox Cities Youth Board members achieve a greater understanding of United Way, the funding process, community issues and the spirit of community service.*

## UNITED WAY FOX CITIES INITIATIVES

### **Kimberly-Clark Diaper Bank, a program of United Way Fox Cities (Formerly known as Fox Cities Diaper Bank)**

1455 Midway Road, Menasha, WI 54952

Renae Verstegen, Diaper Bank Coordinator

(920) 364-9638

Email: [renae.verstegen@unitedwayfoxcities.org](mailto:renae.verstegen@unitedwayfoxcities.org)

Web Site: [www.unitedwayfoxcities.org](http://www.unitedwayfoxcities.org) or [www.foxcitiesdiaperbank.org](http://www.foxcitiesdiaperbank.org)

*In 2011, United Way Fox Cities, successfully launched the Fox Cities Diaper Bank. The diaper bank serves as a viable option for families struggling to meet the basic need of diapers for their children. The mission of the diaper bank is to raise the community's awareness of the need for diapers and to assist low income families in meeting their diaper needs. The diaper bank collects, stores, and helps distribute diapers to struggling low income families. Diapers are obtained through financial and diaper donations. VPI provides the necessary storage space, as well as warehouse expertise and assistance. The diapers collected and purchased through the Diaper Bank are distributed to families in need through more than 20 local agencies and programs including The Salvation Army Fox Cities, St. Joseph Food Program, Hortonville Community Food Pantry, and Community 2000 located in Seymour.*

### **United Way's PATH (Providing Access to Healing) for Students**

14554 Midway Road, Menasha, WI 54952

Lisa Severson, Community Development

(920) 735-5461

*Launched in 2008, United Way's Health Impact Committee, in collaboration with Catalpa Health and Family Services of Northeast Wisconsin offers United Way's PATH for Students. PATH improves access to mental health therapy for area youth by providing school-based services. Services are offered in selected schools in the Appleton, Freedom, Hortonville, Kaukauna, Kimberly, Little Chute, Menasha, Neenah, Seymour and Shiocton school districts. PATH focuses on those students experiencing barriers to care elsewhere in the community such as limited of financial resources, parent work schedules, lack of reliable transportation, cultural attitudes and the stigma associated with mental illness.*

### **VT Connector**

Website: <https://myvalleytransit.com/vt-connector/>

Brochure: [https://myvalleytransit.com/wp-content/uploads/2021/02/VT\\_Connector\\_Brochure\\_14x8.5\\_Final\\_NoBleed.pdf](https://myvalleytransit.com/wp-content/uploads/2021/02/VT_Connector_Brochure_14x8.5_Final_NoBleed.pdf)

*United Way's Financial Stability Impact Committee, in partnership with Valley Transit, created "VT Connector" which has been operational since 2007. This initiative addresses the needs of low-income individuals relying on public transportation for employment purposes. VT Connector increases transportation options for second and third shift workers by offering rides during Valley Transit's off hours or rides to and from destinations outside of Valley Transit's normal service area. The expanded geographic areas and operating hours are provided through a contracted service arrangement between Valley Transit and a local transportation provider.*